## Hancock, Sonya

From:

Diana Hollingsworth <

Sent:

Friday, April 1, 2022 10:13 AM

To:

PSC\_Contact

Subject:

[External] all applicable 2022 upcoming DESC rate increase hearing(s)

Attachments:

Letter of Protest 31March22.pdf

Dear PSC Officers,

Please find attached my letter of protest for any and all upcoming hearings related to DESC's rate increases particularly in regards to now seeking compensation for their "FREE HOME ENERGY CHECKUP" which they apparently regard as a reimbursable expense from the same customers.

I will appear if necessary. Please advise if you cannot open this pdf attachment.

Sincerely,

Diana M Hollingsworth

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Letter of Protest Docket No.2022\_E

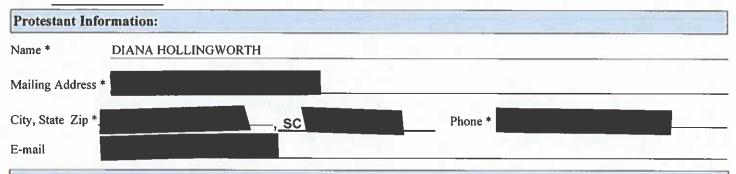
Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email form to: contact@psc.sc.gov

\* Required Fields

Date: \*31MAR22



1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident of the above address since August 2016 and consequently a customer of Dominion Energy South Carolina (DESC) since they took over previous SCE&G accounts.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

Dominion Energy(DESC) has included in my bill circulars inviting me to take advantage of their "free home energy check up" to go along with their smart meter installation.

Once my smart meter was installed I reached out and requested such an appointment which was accomplished on Friday 3DEC21. [As an apt dweller I cleared brush and debris from the area to the read of my building to permit access by the technician to the hot water heater for my unit. I also received one LED bulb and one sink aerator provided at no charge to me. I declined the power strips since I already owned those. I also already used LED lighting in my small apartment except for the light above the stove.]

I was reassured repeatedly by the technician that I would not be charged for this service.

Now I understand that DESC in their 40-plus page rate request to PSC is asking to raise the rates of customers who participated in their "free home energy check up", specifically.

I view DESC's request as discriminatory and disingenuous in light of their previous statements. I protest their entitlement to discriminate against me as a conscientious and trusting consumer.

My understanding of soft energy paths such as minimizing energy use is that the utility DOES benefit financially by not having to expand its power generating capacity if its customers are minimizing our utilization of these same resources. Has this basic economic reality changed? I think not. Please protect everyone in SC from such deceptive business practices as this one.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*